

The Gipping Valley IT Services Acceptable Use Policy

Definitions

Throughout this document, the following definitions shall apply. Us, Our, Ours, We refer to Gipping Valley IT Services Limited, a company registered in England and Wales number 07237341. You, Your refer to customers of Gipping Valley IT Services Limited who purchase or otherwise obtain any Internet services from Us. The Service refers to the Internet service(s) supplied by Gipping Valley IT Services Limited to the customer.

Goals

Our goals are to protect network resources, both Ours and those of other entities connected to the Internet, preserve security and privacy of Our customers, and to preserve security and privacy of other Internet users by ensuring that Our customers do not act in a manner which might adversely affect the operation of other network resources and users.

General

Any conduct which violates law or regulations laid down by governments or competent bodies, or violates the accepted norms of the Internet community, whether or not expressly mentioned in this document, is prohibited by Us. We reserve the right at all times to restrict Your network access if We believe that You are acting in contravention to this policy or acting in a way which is causing damage to Our infrastructure, or if You are acting in a way that is bringing Us into disrepute. If We take action under this policy, We will notify You of the reason for action, and the action taken, by E-mail to the registered E-mail address we have stored for you.

Security

You are responsible for the security of all computers and other devices You have connected to The Service. You should ensure that these devices are suitably protected from hackers, viruses, trojans or other programs or persons which may attempt to make unauthorised use of your devices and cause them to perform actions in contravention to this policy. We may, from time to time, make suggestions to you regarding best practices for securing your computers and other network equipment, however this does not remove any responsibilities from You in this regard.

E-mail and Usenet News

Using The Service, or any other products or services of Ours, to send bulk, unsolicited E-mail messages; whether or not these messages are commercial, is prohibited. Establishing a system on Our network, via The Service or otherwise, to collect the responses from such messages is also prohibited. In addition, the publicising of a web site published by you using The Service utilising bulk, unsolicited E-mail messages, even if such messages are not originated or transited via Our network, is prohibited. Using The Service to post inappropriate material to a mailing list, forum, or Usenet news group is prohibited. We will normally defer to the judgement of the mailing list, forum or usenet group moderator or charter if We receive a complaint about a message You have sent or posted; however We reserve the right to make the final determination as to whether a given message or posting violates this policy. The use of E-mail or Usenet News to carry out any illegal or unlawful practise is prohibited.

Forgery of Identity

Falsifying addressing information, or otherwise modifying communications headers to conceal the sender or recipient's true identity when using The Service is prohibited. This provision does not include setting the "From" address of an E-mail to any other E-mail address which You have legitimate authority to use (the use of E-mail aliases for example) nor does it include the use of anonymous remailers for any legitimate purpose.

Copyright and Intellectual Property

You must not use The Service to commit, aid or abet any breach of copyright or intellectual property law. You are reminded that the use of file-sharing services to transfer audio and video content is likely to breach this provision, and that the rights holders of such content are increasingly seeking civil damages if such violations are proven. We will always investigate any claims made by third parties that You have breached copyright to intellectual property laws.

Network Abuse

You must not, and You may not permit, The Service to be used in any way which may cause damage to Our network or systems, or any third party network or systems; this includes but is not limited to denial of service attacks, any attempt to exploit a weakness in a system or any attempt to circumvent the provisions in this policy by technical means. You must not, and you may not permit, any attempt to gain unauthorised access to any device or service connected directly or indirectly to The Internet that you do not have legitimate access rights to. We take claims of network abuse very seriously and We will investigate all reports sent to Us.

Hosted Services

If you use The Service to provide any form of service to Internet users (for example, a web server) then You must ensure that any such service does not violate any of this policy, or cause any damage to Our network. There is no prohibition on You providing such services but You remain responsible for all activities taking place via The Service we deliver to You.

Miscellaneous

Using any programs which interfere with other users' use of an Internet Relay Chat (IRC) server, including but not limited to excessive use of IRC robots, is prohibited under this policy. The use of The Service, or any other part of Our network, to engage in activities that violate the abuse or acceptable use policy of another network provider is prohibited. We will act upon any "notice and take down" recommendations transmitted to us by the Internet Watch Foundation (IWF). More information on the IWF can be found at www.iwf.org.uk.

Modification

We reserve the right to modify or delete any provision of this policy, or to add new provisions to this policy, at any time without notice.